

## **AMAHAME NDANGAMIKORERE YA RADIANT**

### **ICYEREKEZO CYACU**

Kuba sosiyete y'indashyikirwa mu kugira no gutanga serivise nziza z'ubwishingizi mu Rwanda.

### **ICYO TUGAMIJE**

Gutanga serivise nziza z'ubwishingizi zijyanye n'igihe kandi zisubiza ibibazo abatugana bafite.

### **INDANGAGACIRO ZACU**

Guharanira ko abakiliya bacu banyurwa n'ibyo tubaha, gukora kinyamwuga, ubunyangamugayo, gukorera hamwe, kurangwa n'udushya, no gushyira mu gaciro.

### **ICYIVUGO CYACU**

Isezerano ni Isezerano.

### **UKO TUBIGERAHO**

- Twakira neza abatugana tukabaha serivise nziza bihebuje.
- Duhora twivugurura mu mikorere kandi tunihugura kugira ngo turusheho kubagezaho ibyo bakeneye.
- Dukorera hamwe hagamijwe kunoza neza ibyo dukora mu kazi kacu ka buri muni.
- Dukurikiza amahame yo gutanga ubwishingizi yemewe hose.
- Twimakaza ubufatanye n'umubano mwiza hagati yacu n'abafatanyabikorwa bacu.
- Twubahiriza amabwiriza n'amategeko agenga umwuga w'ubwishingizi.
- Dushyigikira ibikorwa bigamije imibereho myiza n'iterambere by'abatuye aho dukorera.
- Twubahiriza amahame y'ubuziranenge mu mikorere myiza nk'uko ateganywa n'ibipimo mpuzamahanga mu mitangire ya serivise bizwi nka ISO 9001:2015.

Bikorewe i Kigali, ku wa 09 Nzeli 2019.

**Mariko RUGENERA**  
**Umuyobozi Mukuru**

